



https://www.farneke.com/?post_type=jobs&p=223912

HOD ICT

Description ICT Management

- Lead ICT department including people and process not limited to PC, User, Network, Servers, Assets and Cyber Security and communication (Etisalat)
- Lead ERP, CRM, Zoho, Zuper, Eprocurement and HRMS with supplier for Project Management.
- Ensure that policies and procedure relating to ICT Operations (Procurement and Helpdesk) and Infrastructure, R&D and Cyber Security compliance are updated and up to date with ISO requirements.

Department Management

- Lead in the developer hiring process, conduct interviews and support team to train new developers
- Providing software development guidance to the team and ensuring they adhere to development standards
- Keeping abreast of new software technologies
- Ensure the delivery of the software is bug-free and compliance with the quality
- Make sure all the product development project plans are updated
- Liaising with suppliers and 3rd parties to make sure the supply chain process is running smoothly
- Lead R&D Department, their scope, work load, team, time management, and respective project deliverables timely.
- Lead source code and database management, published services with its cyber security requirements.
- Develop, Support, and execute business strategies to achieve HITEK R&D
- Lead Artificial Intelligence R&D for business use case across HITEK applications
- Organise and lead business (departmental & product-based) and customer meeting for scope of work and development activities
- Gather and evaluate user feedback and then modify products for better usability
- Collaborate and take a lead with systems analysts, engineers, and programmers

Hiring organization
Farneke Services LLC

Employment Type
Full-time

Industry
Information Technology

Date posted
02/21/2024

to design solution as per contract from RFP, support required applications

- Liaison between Business Development Team, Sales Manager & Departmental heads and HITEK Consultant for R&D and Sales estimations
- Data Analysis / Data analytics.

General Management

- Build long-term, trusting relationships with shareholders, business partners and authorities
- Developing and implementing business plans to improve cost efficiency.
- Weekly & Daily Meetings with the team, stakeholders
- Determine and suggest as part of the proposal contractual solution performance standards and hardware configurations based on client specifications, budget, security needs, and other parameters
- Ensure Invoicing & Payments process inline and on-time
- Ensure regular team holidays, not conflicts with same skills and product peers, not impact any solution development and customer implementation
- Supporting team in case of any support required, providing leadership to the team.
- Always approachable and open to suggestions from team members.
- Maintaining working knowledge of the business sector.
- Updating and enforcing company policies.
- Building employee engagement.
- Performing performance metrics / perform indicators and Strategic goals.
- Interest and Knowledge in Artificial Intelligence
- Experience in optimizing the business processes

Qualifications

Education/Qualification

- Bachelor's or Masters' degree in computer science or similar.
- Infrastructure, Network, and security certification is a must

Experience (experience required for the job)

- Minimum 5 years experience working in a managerial role or similar background.
- Understanding of technical customer / centric solutions.

- Understanding of network, infrastructure, cyber security, programming frameworks, source code management and AI
- Good English communication is a must.